

C.A.R.T.S. RULES AND GUIDELINES

Fare Structure

0-7 miles - \$2.00 each way
Over 7-15 miles - \$4.00 each way
Over 15 miles - \$6.00 each way

Disabled and age 60 or older receive a 50% discount on above listed rates.

- Call (256) 734-1246 to schedule a ride before 2:30 pm the previous working day before the date of ride.
- Same day rides will be an additional \$2.00 charge and are only scheduled when scheduling permits.
- Riders may schedule up to 3 stops per day (scheduling permitting) with an additional charge of \$1.00 per stop.
- Fare required when boarding bus, no change given, no fare – no ride.
- 4 bag limit (no boxes, unless you can carry it) should you and your things take up more than one seat – additional fare for each additional seat occupied must be paid.
- Eating or drinking is not allowed on the bus.

Disruptive Passenger Policy

Disruptive conduct of any nature by passengers will not be tolerated on the bus. This conduct will result in the ejection of the disruptive passenger(s) from the bus. Any rider that is identified as being disruptive or a threat to any other passenger will not ride.

Cullman Area Rural Transportation System (CARTS) Title VI Notice to Public

The Cullman Area Rural Transportation System (CARTS) hereby gives public notice of its policy to uphold and assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes. Title VI and related statutes prohibiting discrimination in Federally assisted programs require that no person in the United States of America shall, on the grounds of race, color, national origin, sex, age, or disability be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving Federal assistance.

Any person who believes they have been aggrieved by an unlawful discriminatory practice regarding CARTS programs has a right to file a formal complaint with CARTS. Any such complaint must be in writing and submitted to CARTS Title VI Coordinator within one hundred eighty (180) days following the date of the alleged occurrence. For more information regarding civil rights complaints, please contact:

Joyce J. Echols, Director
Cullman Area Rural Transportation System
1950 Beech Avenue S.E.
Cullman, Alabama 35055
VOICE: (256) 734-1246
FAX: (256) 736-6450
E-MAIL: jechols@co.cullman.al.us

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington DC 20590

If information is needed in another language, contact 256-734-1246.